



Date: 9 April 2020

Jennifer Poon

Topgrid Pest Specialist Pte Ltd

11, Mandai Estate #09-17 Eldix

Singapore 729908

**LETTER OF APPRECIATION**

Dear Jennifer,

We are writing this letter to express our sincere gratitude for the quality of work provided by you and your team. We have worked with many Pest Control Services and you are one of the most reliable. You provided superior products and match with responsive customer service. Your team has consistently put in extra efforts to accede to our ad hoc and urgent requests.

The methodology you have adopted in identifying issues and troubleshooting them reflects your professionalism and expertise. In light of your impeccable services, we look forward to continue our partnership with you for the years to come and are more than happy to recommend your Pest Control services to our contacts.

Yours Sincerely

A handwritten signature in blue ink that reads "Sherlyn".

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Sherlyn Lee  
Executive Housekeeper  
DHI Downtown Pte Ltd