



Han Jia Yin  
ICON SOC Pte Ltd  
1 Farrer Park Station Road #09-10/11  
Farrer Park Medical Centre  
Singapore 217562

Faisal Riza  
General Manager  
Topgrid Pest Specialist Pte Ltd  
No 11 Mandai Estate #09-17, Eldix  
Singapore 729908

23<sup>rd</sup> January 2019

Dear Faisal,

**Letter of Compliment**

I would like to take this opportunity to compliment you and your team for providing us excellent quality service throughout the year from 1<sup>st</sup> January 2018 to 31<sup>st</sup> December 2018.

You and your team has been offering professional and prompt service whenever we need advice. It is indeed a pleasure to have Topgrid supporting us.

It is a pleasure to be working with you the past year and I sincerely hope more years to come.

Yours Sincerely,

A handwritten signature in blue ink, appearing to be 'H. J. Yin'.

Jia Yin  
Operations Executive