

7th November 2018

To:

TOPGRID PEST SPECIALIST PTE LTD

No 11, Mandai Estate, #09-17, Eldix, Singapore 729908

Tel: (+65) 6438 3368 | Fax: (+65) 6438 3369

Email: faisal@topgrid.com.sg / info@topgrid.com.sg

Website: www.topgrid.com.sg

Hi Topgrid Pest Team,

With this letter, we would hereby like to compliment your outstanding service to our company as our pest control service provider. We are pleased with your team calmness, patient manner was a great help when attending the weekly routine, especially during the response of a case. The response to our feedback and complain was indeed very fast and never fails to follow up with us on any inquiries we had. Their knowledge of the product and their remarkable problem-solving abilities are rare indeed.

Your team did their homework well and was more aware of our needs than any of our previous vendors. They even go the extra mile beyond their job scope.

Such professionalism is rare nowadays. If the quality of a firm's employees is an indication of future success, then TopGrid Pest Specialist has a very bright future.

We thank you and your team. And we look forward to working with your company.

Yours truly,



Kamsani Mohamed Maidawi

Asst. Manager, Facility

Facility Management

Ten & Han Trading Pte Ltd